

## **DOMESTIC SHIPPING AND DELIVERY NOTICE**

*you will be shipping art, please read this IMPORTANT information!*

- Pick up, crating, transportation, delivery, insurance and on-site assembly costs are always the responsibility of the Buyer/Client and are not included in the item's sale price.
- No item(s) will be released for pick-up unless the balance payment has been made.
- Giancarlo De Astis may make shipping arrangements as an added value service with no mark-up on behalf of the Buyer/Client. Unless otherwise agreed upon, independent, third party transportation companies will be used to deliver items(s).
- You must complete a 'Shipping Questionnaire' before the items will be released.
- Giancarlo De Astis disclaims all damage and/or liability caused by any pick-up, crating, transportation or delivery entity, or process, and will be held harmless of any and all claims against him by Buyer/Client. All liability is to be covered by third party insurance and claims must be made directly to them.
- The Buyer/Client has the right to make their own pick-up, transportation and delivery arrangements, and/or obtain other shipping quotes from that provided Giancarlo De Astis.
- Cost estimates for domestic transportation are based on the dimensional weight (an industry volume/weight calculation). The item(s) weight or number of crates does not determine cost, but rather the total gross dimensional weight, including crate, established by the transportation entity after pick-up and may supersede any previous quote-- plus any additional surcharges such as: fuel, labor or additional equipment.
- It is the practice in the USA transportation industry to quote costs for, and to only unload shipments at, a destination's curbside or commercial/service dock. SO....
- Specific requests and arrangements must be made by the Buyer/Client, and additional costs will be charged, for: handling, unloading, uncrating, unpacking, removing debris, moving and placing the object(s) inside a private, commercial, or public building beyond curbside. Surcharges are added for flights of stairs, use of elevators or moving through constrained areas.
- Federal, State, County, City or Local labor practices or regulations may significantly influence a change in the cost of your delivery.
- All items shipped must be insured for their paid price shown in the signed Work Order and is part of the transport cost quote.
- A Commercial Invoice may be required for shipment and may be provided by the Consignor/Shipper to the transportation company.
- Protective packaging and/or boxing will always be ample to protect the object(s) when picked-up from the GdA Design Studio. Blanket and/or bubble wrap may also be used.
- It is the responsibility of the Buyer/Client or agent/representative, without exception, to inspect the object before signing any acceptance or release forms presented by transportation or delivery personnel.
- If physical evidence of damage is observed upon delivery to the crate, packaging or item(s) it is the responsibility of the Buyer/Client or agent/representative, without exception, to opt to refuse acceptance and not to sign any receipt documents.
- If the item(s) is damaged, it is the responsibility of the Buyer/Client or its agent/representative, without exception, to obtain the exact information of: tel. # of the Delivery Company, delivery personnel names & positions, delivery supervisor, and to record in writing time/date/place, and circumstances and to keep all packaging material as evidence.
- You must immediately record images of the circumstances and damage to the items(s) and ASAP present in writing an insurance claim. This is the only moment you have to obtain the right to claim damage and possible insurance coverage for repairs, replacement and re-shipping of the items(s). Immediately notify GdA.
- If you place a legitimate claim at time of delivery, expect an insurance adjuster or any other company official to personally manage the claim.
- Insurance claims may take more than six months to settle.